



Scam Stop Card

Keep it by the phone. Share it with the people you love.

AI, Gently
learnaigently.com

Pause. Hang up. Verify.

Contact the person or company yourself, using a number **you already have**: the back of your bank card, a saved contact, a website you type in. Never use the number or link in the message.

STOP IF YOU NOTICE TWO OR MORE OF THESE

Pressure

"Act now." "Today only."
"Your account closes in one hour."

Secrecy

"Don't tell your bank."
"Please don't tell Mom."

Emotion

Fear, love or excitement: an arrest, a romance, a prize, a hurt grandchild.

Strange payment

Gift cards, wire, crypto, Bitcoin ATMs, cash handed to a courier.

VOICES AND VIDEOS CAN BE FAKED

Use a family safe word

A few seconds of someone's voice from a video or voicemail is enough for AI to copy it. If a "relative" calls in trouble, ask for the safe word, then hang up and call them back on their saved number.

Who knows our safe word:

Agree on the word in person. Don't write the word itself on a card that leaves the house.

NO REAL COMPANY OR AGENCY WILL ASK YOU TO

Never pay with

- Gift cards, or photos of gift card numbers
- Wire transfers or payment apps to a stranger
- Cryptocurrency or Bitcoin ATMs
- Cash or gold handed to a courier

Microsoft, Apple and your bank never put a phone number in a pop-up and ask you to call.

IF IT ALREADY HAPPENED

1. **Stop all contact.** Don't send more money.
2. **Call your bank** on the number on your card.
3. **Change passwords** you may have shared.
4. **Report it** at ReportFraud.ftc.gov and IC3.gov.

Free, friendly help: AARP Fraud Watch Network Helpline, 877-908-3360. It can happen to anyone; reporting helps stop it.

NUMBERS I TRUST

My bank's fraud line

Family member

Trusted friend to call before paying anyone

From the course **AI, Gently** · learnaigently.com

Free to print, copy and share.

✂ - - - - - Cut out the wallet card and fold it in half - - - - - ✂

BEFORE YOU PAY ANYONE

Pause. Hang up. Verify.

Call back on a number you already have. Never gift cards, wire, crypto or cash couriers.

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MY NUMBERS

Bank fraud line

Family

Trusted friend

Report scams: ReportFraud.ftc.gov · Help: 877-908-3360